

UNIVERSITY OF NORTH BENGAL

Office of the Registrar



ENLIGHTENMENT TO PERFECTION

Notice inviting e-Tender

e-Tender is invited from reputed Vendors for supply and installation of Geological equipments in the Department of Geology, University of North Bengal, Rajammohunpur Campus. For details please visit <https://wbtenders.gov.in> (Tender ID:2018_DHE_193272_1)

Advt.no.- 152/R-2018 Date : 09.10.2018

Registrar

University of North Bengal



P.O. Raja Rammohunpur
Dist Darjeeling
Pin 734013

Notice Inviting e-Tender- 152 /R-2018

e-Tenders are invited from reputed Vendors for supply and installation of Geological equipments in the Department of Geology ,University of North Bengal, Rajarammohunpur Campus. For details please visit <https://wbtenders.gov.in>

Sl. No.	Item	Earnest Money	Completion Time
1.	As Per Annexure-I	1,00,000/-	30 days

TERMS AND CONDITIONS :

- 1) The base price and GST shall be shown separately
- 2) Taxes will be deducted at source as per prevailing rules of Central and State Government.
- 3) The terms and conditions of payment shall be declared clearly.
- 4) Copy of current year PT challan, Trade License, PAN card, GST registration certificate shall be accompanied with the technical bid documents. [Non Statutory Documents]
- 5) The vendor shall submit authorization certificate from OEM along with the technical bid.(Non Statutory documents).
- 7) The vendor shall have credential of supply of similar equipments in any University / institution / Govt. Organization. Copy of credential certificate shall be submitted along with technical bid (Non Statutory documents).
- 8) The vendor shall clearly state the pre-installation requirements and take all responsibilities to arrange the same.
- 9) The equipment shall carry minimum 3 (Three) year on site warranty from the date of installation.

- 10) The service engineer shall attend the call within 24 hrs for trouble shooting to be done on no wait basis.
- 11) The successful tenderer shall complete the installation of the equipment within 30 (Thirty) days from the date of issuance of the supply order.
- 12) A sum of Rs. 1,00,000/- shall be deposited to the under noted account of the University through RTGS as earnest money and the copy of receipt challan of RTGS with UTR number shall be accompanied with the technical bid document (Statutory Documents) failing which the tender paper will be treated as cancelled. The earnest money of the unsuccessful quotationer (s) will be refunded without interest after one month of the opening of tender paper and the same of the successful candidate will be refunded without interest after three months of the satisfactory installation of the equipment subject to redressal of complaint, if any.

Name of the A/c: N.B.U (S/B).
Account Number: 10195736768
IFSC Code: SBIN0002096

- (13) Tender paper shall be downloaded from <http://wbetenders.gov.in> Portal. A sum of Rs. 5,000/-shall be deposited to the above account mentioned under sl.no. 12 of the University towards the cost of tender paper failing which tender paper will be treated as cancelled.
- 14) The University authority reserves the right to accept or reject any/all quotations.
- 15) The quotation should be valid for at least 90 (ninety) days.
- 16) The brochure /catalogue of the equipment shall accompany the technical bid documents (Non Statutory documents).
- 17) Selection of the agency will be made on the basis of both technical and financial bids. Technical bids and financial bids shall be submitted by online only. Offline submission of tender paper will not be accepted.
- 18) 92% of the total order value shall be released after the successful installation / commissioning of the equipment against the submission of the test report duly certified by the concerned authority. The remaining 8% of the bill value shall be deducted and kept aside as security deposit which will be paid after 3(three) months from the date of satisfactory activation report, subject redress of complaints, if any
- 19) The last date of submission of tender form is upto 12.11.2018 at 3.00 p.m. and to be opened on 15.11.2018 at 3.00 p.m.
- 20) The tenderers may remain present at the opening of tender.
- 21) All cases of disputes not covered under the terms & conditions of Tender will be referred to the Vice-Chancellor for a decision which shall be final and binding on both the parties.

22) For any clarification regarding tender please contact with the Sri Koushik Saha, Department of Geology (Tel no. 9883726604), email Id- koushiksaha09@gmail.com and Dr. Pradip Samanta, Department of Geology (Tel no.7407048130) , University of North Bengal.

23) Date & Time Schedule

SI NO	Particulars	Date & Time
1	Publishing of Tender	09.11.2018
2	Documents download/sell start date (Online)	09.11.2018 at 6.00 p.m.
3	Bid submission Start Date	09.11.2018 at 6.00 p.m.
4	Bid Submission End Date	12.11.2018 upto 3.00 p.m.
5	Technical Bid Opening	15.11.2018 at 3.30 p.m.
6	Offline Submission	NO OFFLINE SUBMISSION ACCEPTED
7	Financial Bid Opening	To be notified

Sd/-
Registrar
University of North Bengal

Annexure-I

GEOLOGICAL EQUIPMENTS FOR PRACTICAL USE AND OTHERS:

SI No.	NAME OF INSTRUMENTS	DETAILS SPECIFICATION	QUANTITY
1	TOTAL STATION	<p>Magnification 30X ; Compensator Dual Axis ; Field of View 1o 30' ; Distance Accuracy 2 mm (In Traverse Closing) ; Angular Accuracy 2'' Least Count 1'' ; Reflector-Less Range - 600m Reflector-Less Range ; Single Prism Range 5Km ; Internal Memory 20,000 Points 10 External Memory Yes ; Dust & Splash Protection-IP- IP55 ; Display Screen & Key Board- Dual Large Display with Bright Moon Light LCD ; Screen and Full - Alphanumeric Key Board ; Dual Large Display with Bright Moon Light LCD ; Screen and Full - Alphanumeric Key Board Plummet Laser Plummet ,Digital Cantering & Levelling- Yes; Encoder- Absolute Encoder Absolute Encoder Same;Batter Backup- 16hrs Battery Backup Time; Operating Systems -Dose Base ;Horizontal/Vertical Drive- Horizontal & Vertical Locking System; Weight - 5kg ; Operating Temperature : -20°C to +50°C -20°C to +45°C Same; Bluetooth for Data Transfer- Yes ; Memory Card for Data Transfer – Yes; Warranty - 2year Battery - 2 Unit ; Data Cable- 1 Unit ; Tripod - 1 Unit, Wooden Tripod, with Cover; Prism -1 Set, Prism with Holder & Target Plate, with Cover Prism Pole - 1 Unit, Heavy Duty; Rain Cover - 1 Unit; Tool Kite - 1 Set; Pen Drive - 1 Unit *Performance certificates should be submitted from as many institutes. * Installation (free Installation will be preferred) *Service support from Siliguri/Kolkata (Contact detail of service centers with address) *Training should be part of the service</p>	1

2.	FREEZE DRYER	<p>LI- LYFO-55 (Make LABARD)</p> <p>Temperature Sensitivity $\pm 1^{\circ}\text{C}$ or Better</p> <p>Spatial Deviation in Temperature $\pm 1^{\circ}\text{C}$ or Better</p> <p>Readability - 0.1°C</p> <p>Temperature Range - 20C to -300C / - 400C / 550C / -700C.</p> <p>Temperature Sensor - PT-100</p> <p>Temperature Controller - Solid State Digital</p> <p>Controller/PID Optional Display -</p> <p>LED/LCD</p> <p>Adjustable Alarms Limits - Optional With PID</p> <p>Controller</p> <p>Temperature Variation Adjustment - 3 (With PID</p> <p>Controllers Only)</p> <p>Temperature Sensor- PT-100</p> <p>Automatic Temperature Setting - Yes (With PID</p> <p>Controllers Only)</p> <p>Adjustable limits - Yes (With PID</p> <p>Controllers Only)</p> <p>Air Circulation - Forced</p> <p>Refrigerant - R134A Non CFC</p> <p>Nominal Power 950-1450 W</p> <p>Nominal Volt 220-230 Volts, 50</p> <p>Hz Single Phase</p> <p>Frequency 50/60</p> <p>*Authorization certificate should be produced</p> <p>Performance certificates should be submitted from as</p> <p>many institutes.</p> <p>* Installation (free Installation will be preferred)</p> <p>*Service support from Siliguri/Kolkata (Contact detail</p> <p>of service centers with address)</p>	1
3.	ANALYTICAL BALANCE – 5 DIGIT	<p>Model LI WB-5 (Make LABARD)</p> <p>Capacity 30g/182g</p> <p>Readability 0.01 mg/0.1 mg</p> <p>Repeatability ± 0.02 mg / 0.2 mg</p> <p>Linearity ± 0.04 mg / 0.2 mg</p> <p>Pan Size 90 mm</p> <p>Response Time 4-5 Sec</p> <p>Calibration Motorized Internal</p> <p>Tare Range Full</p> <p>Operating Temperature 150C to 350C</p> <p>Housing Dimension 195 x 275 x 406 mm</p> <p>Data Output RS 232 C</p> <p>Power Supply AC 220V, 50-60 Hz</p> <p>Weight 11 kg</p>	1

		<p>* Authorization certificate should be produced Performance certificates should be submitted from as many institutes. * Installation (free Installation will be preferred) *Service support from Siliguri/Kolkata (Contact detail of service centers with address)</p>	
4.	DIGESTION AND DISTILLATION UNIT	<p>LABARD/ LI- KJEL-43(III) Units of test -3 test Heater - Mantle type Flask capacities - 300 ml / 500 ml Max. temperature - 350°C Rating - 200 watts Construction- MS powder coated Power supply - 220 Volts 50Hz * Authorization certificate should be produced Performance certificates should be submitted from as many institutes. * Installation (free Installation will be preferred) *Service support from Siliguri/Kolkata (Contact detail of service centers with address)</p>	1
5.	WATER PURIFICATION SYSTEM	<p>LI-UPA (Make LABARD) Capacity - 10 Ltr./Hour Turbidity < 1 NTU TDS < 1 ppm Conductivity < 1 µS/cm² Total Organic Carbon - 200 ppb * Authorization certificate should be produced Performance certificates should be submitted from as many institutes. * Installation (free Installation will be preferred) *Service support from Siliguri/Kolkata (Contact detail of service centers with address)</p>	1
6.	FUME HOOD FOR GEOCHEMISTRY LABORATORY 4*2*2	<p>LI- FUME-59 (Make LABARD) Construction- Industrial grade mica clad wooden board ; Table - Stainless steel sheet table of S.S. -304 grade fortified acid proof glazed tiles; Coating - Epoxy coating ; Air Flow - Unidirectional ; Blower Assembly- Centrifugal lubricated bearing type ISI marked assembly; Illumination-Fluorescent light illumination greater than 800 lux on work table; Noise Level - Noise level less than 60 db ; Add on Features - Gas/Air/Vacuum line cock ;</p>	1

		<p>Power Requirements -500 watts-750watts (Model Specific); Nominal Voltage - 220-230 Volts, 50 Hz Single Phase; Frequency - 50 Hz * Authorization certificate should be produced Performance certificates should be submitted from as many institutes. * Installation (free Installation will be preferred) *Service support from Siliguri/Kolkata (Contact detail of service centers with address)</p>																									
7.	ACID DISTILLATION UNIT	<p>All Quartz Sub-Boiling Distiller (For Acid Distillation), with Microprocessor based Temperature controller. (Output - 200 ml per Hour). The following distillation rates are obtained for various acids once steady evaporation has been achieved.</p> <p><u>Distillation Rate (gms/min)</u></p> <table border="1" style="width: 100%; text-align: center;"> <thead> <tr> <th>W (Watts)</th> <th>H₂O</th> <th>HNO₃</th> <th>HCL</th> </tr> </thead> <tbody> <tr> <td>200</td> <td>1.1</td> <td>1.2</td> <td>0.8</td> </tr> <tr> <td>400</td> <td>2.8</td> <td>3.3</td> <td>2.9</td> </tr> <tr> <td>600</td> <td>4.4</td> <td>5.3</td> <td>4.9</td> </tr> <tr> <td>800</td> <td>5.8</td> <td>7.5</td> <td>7.1</td> </tr> </tbody> </table> <p style="text-align: center;"><u>Specifications - Sub Boiling Distiller</u></p> <table border="1" style="width: 100%; text-align: center;"> <tr> <td>Capacity (Approx.)</td> <td>0.2 Ltrs/hr</td> <td>0.5 Ltrs/hr</td> <td>1</td> </tr> </table> <p>*Performance certificates should be submitted from as many institutes. * Installation (free Installation will be preferred) *Service support from Siliguri/Kolkata (Contact detail of service centers with address)</p>	W (Watts)	H ₂ O	HNO ₃	HCL	200	1.1	1.2	0.8	400	2.8	3.3	2.9	600	4.4	5.3	4.9	800	5.8	7.5	7.1	Capacity (Approx.)	0.2 Ltrs/hr	0.5 Ltrs/hr	1	1
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8.	MICRO CENTRIFUGE	<p>Max speed - 7000 RPM Supply complete with two heads (6 X 1.5 ml) and(12 X .5) ml tubs Machine run on fixed speed *Performance certificates should be submitted from as many institutes. * Installation (free Installation will be preferred)</p>	1																								

		*Service support from Siliguri/Kolkata (Contact detail of service centers with address)	
9.	COLOR CMOS CAMERA FOR EXISTING NIKKON MICROSCOPE	Dedicated Microscopic Camera with 5.9Mega Pixel resolution; CMOS Sensor size 6.91mmX4.92mm ; Frame rate- 15fps (2880X2048), Binning 1X1;30fps (1440X1024), Binning 2X2; Recordable pixel 2880X2048/1440X1024; Quantum Efficiency 67%; ISO50 (50-3200), Gain 60Db;Exposure time 100µsec-30sec;USB3.0 connector for direct connection to Desktop/Laptop; Average photometry mode/ Peak photometry mode; One time Auto/Cont Auto/ Manual exposure control; Exposure correction: +1EV, Step: 1/6 EV; Free Software for image acquisition, enhancement, White Balance etc. *Performance certificates should be submitted from as many institutes. * Installation (free Installation will be preferred) *Service support from Siliguri/Kolkata (Contact detail of service centers with address)	1
10	POINT COUNTER FOR PTEROGRAPHIC ANALYSIS	Micro Chip based with LCD Display Electronic Point Counter with long Duration Memory back up, Having features like,12 Individual Phase Count; Total Count of a particular phase/ constituent; Percentage count of each phase displayed continuously; STEPPER MOTOR STAGE- The movement can be controlled on both X and Y axis. Auto back home and next position in Y axis; Steps in both X-axis and Y Axis section, the total displacement is 25mm in both X and Y axis; Horizontal step size (adjustable from 0.05 to 1.0mm); Vertical step size (adjustable from 0.05 to 1.0mm); Normal/Check facilities-Check mode for checking count of a phase during experiment ; Normal mode for all other functions- Progress mode to traverse specimen carriage over vacant or unwanted space without counting; Single beep alarms every 100 counts and double beep after every 500 counts; Provision for storage of data to be transferred to computer incorporated; USB accessories and compatible software to transfer data to computer. *Performance certificates should be submitted from as many institutes. * Installation (free Installation will be preferred) *Service support from Siliguri/Kolkata (Contact detail of service centers with address)	1
11	LASER PARTICLE SIZE ANALYSER	MICROTRAC S3500 (MICROTRAC MADE) Measuring Range:	1

		<p>Wet: 0.7 to 1000 µm Dry: 0.7 to 1000 µm Principle of operation : Laser Light Scattering;Compliance :Complies to ISO 13320-1 for particle size analyses using the light scattering ;Measurement Algorithms : Fraunhofer, Mie and Modified Mie Algorithms ;Typical Analysis Time : 10 to 30 seconds;Light Source :780 nm Solid state lasers; Laser power : 3-5mW;Laser Technology: Tri laser technology; Lens system : Fourier optics;Detector : Two fixed photo-electric detector blocks with 151 detector segments;Angular coverage : 0.02 to 163 degrees; Precision :Spherical Glass Beads D50 = 642 micron,Precision as CV = 0.7% Spherical Glass Beads D50 = 56 micron,Precision as CV = 1.0%,Spherical Latex Beads D50 = 0.4 micron,,Precision as CV = 0.6%; Instrument should have option following up gradation:Increase measuring range,Dry analysis system, Shape Analyser *Performance certificates should be submitted from as many institutes. * Installation (free Installation will be preferred) *Service support from Siliguri/Kolkata (Contact detail of service centers with address)</p>	
12	<p>SDC – (SAMPLE DELIVERY AND CONTROLLER) FOR PARTICLE SIZE ANALYSER</p>	<p>Measurement mode Automated sample measurement processing and controlling the functions like Fill, Circulate, Run set zero, Loading, dilution, sonication, sample run, Rinse, Drain and Stop Volume 200 ml nominal Flow rate 65 ml/sec maximum with water. 0 to 100% motor speed Viscosity 5 cp maximum Ultrasonic frequency 40 kHz nominal, self-tuning to maintain consistent output over time Ultrasonic power Variable, 20-40 watts Time Programmable 1 to 999 seconds *Performance certificates should be submitted from as many institutes. * Installation (free Installation will be preferred) *Service support from Siliguri/Kolkata (Contact detail of service centers with address)</p>	

13	<p>COMPUTER (DESKTOP MODEL)</p>	<p>DELL/HP Processor - Intel® 7th Generation core i5-7500 3.4GHZ 4 Cores with 6 MB Cache or higher; Chipset - Chipset compatible with the processor; Motherboard - OEM Embossed Motherboard, No sticker and no paint on Motherboard; Memory - 8 GB DDR4 RAM expandable to 32GB; Two DIMM slots; Non-ECC dual-channel upto 2400MHz MT/s DDR4 SDRAM; Hard Disk Drive - 1TB HDD, 7200 RPM, Smart IV Technology; Optical Drive -Super Multi DVD Writer; Graphics - Integrated Graphics ; Audio -High Definition Integrated Audio with Internal Speaker; Ethernet -Integrated Gigabit (10/100/1000 NIC) LAN; Slots -1 x PCIe16, 1xPCIe1, 1xPCI, 1 M.2;Bays- (2) 3.5” Internal drive bays (1) ODD bay; Ports -Rear I/O 4 Nos: USB 2.0 ports & 2 Nos USB 3.0 Ports,1 VGA video port, 1 HDMI Port 1 RJ-45 network connector, 1 RS-232 serial port 3.5mm audio in/out jacks, Front - I/O: 2 USB 3.0 ports, 3.5mm headphone/microphone combo jack; Form Factor - MT (Micro Tower); Power Supply - 310W Active PFC power supply with 85% efficiency, Keyboard/Mouse - USB 104 keys keyboard (Same make as PC) USB 2 Button Scroll Mouse (Same make as PC); Operating System - Preloaded Microsoft Windows 10 PRO; Diagnostic Tool - BIOS Diagnostics; Security- TPM 1.2 Security Chip SATA port disablement (via BIOS) Serial, USB enable/disable (via BIOS Optional USB Port Disable at factory (user configurable via BIOS) Removable media write/boot control Power-On password (via BIOS) Administrator password (via BIOS) Setup password (via BIOS) Support for chassis padlocks and cable lock devices; Compliance And Certification - Energy Star ver 6.1 for the given form factor EPEAT certified in India for the given form factor of CPU & Monitor; System Weight /Volume - Weight should be less than 6 KG and volume less than 16 L; Monitor - 18.5” Monitor with resolution of 1366x768 (600:1 contrast ratio) or higher With Energy Star *Performance certificates should be submitted from as many institutes. * Installation (free Installation will be preferred)</p>	10
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		*Service support from Siliguri/Kolkata (Contact detail of service centers with address)	
14	PROJECTOR	<p>EPSON/SONY MAKE</p> <p>Capable of producing an amazing Full HD resolution with up to 2,800 lumens, images remain crystal clear even for large projections.</p> <p>White and Colour Brightness at 2,800lm, XGA resolution, High contrast ratio of 15,000:1, Horizontal keystone slider, 10,000 hours lamp life in eco-mode</p> <p>*Performance certificates should be submitted from as many institutes.</p> <p>* Installation (free Installation will be preferred)</p> <p>*Service support from Siliguri/Kolkata (Contact detail of service centers with address)</p>	3
15	HARD ROCK HAND DRILLER	<p>Weight- 25 kg</p> <p>Air requirement at 6 bar (87 PSI) 3.4 m³/min (119 CFM)</p> <p>Piston Diameter-65 mm</p> <p>Piston Stroke -60 mm</p> <p>Impact Rate -2000 blows/min</p> <p>Drilling Rate -425 mm/min</p> <p>Hose Connection (Air)-19 mm</p> <p>This air flushed medium duty rock drill machine and rock drills is capable of drilling 27-48 mm diameter holes with H22 integral steel upto a depth of 6 meters. Rock Drills can be used for holes upto 20 feet or over but are most efficient when confined to holes of not over 10 to 12 feet. Hydraulic Rock Drills, Rock Drill Machine and Rock Drills (Dry) has the following</p> <p>*Performance certificates should be submitted from as many institutes.</p> <p>* Installation (free Installation will be preferred)</p> <p>*Service support from Siliguri/Kolkata (Contact detail of service centers with address)</p>	1
16	SOFT SEDIMENT CORER	<p>Piston corer system comprises:</p> <ul style="list-style-type: none"> • Quick release 3m or 6m core barrel and clear PVC liner, 84mm ID; Multiple core catcher options ; Hardened steel cutting shoe ;Launch and recovery cradle ; Hydrostatic safety pin on the trigger offers enhanced operational safety compared to standard systems. <p>Specifications: Length (3m/6m sample): 3.6m/6.6m Weight: 250kg – 700kg Depth rating: dependent on lift winch capacity.</p> <p>*Performance certificates should be submitted from as</p>	1

		<p>many institutes. * Installation (free Installation will be preferred) *Service support from Siliguri/Kolkata (Contact detail of service centers with address)</p>	
17	REMOTE SENSING AND GIS SOFTWARE	<p>Should be an integrated GIS and Image Processing Software (without any plugin or module). Should be able to save as rvc file and import export standard GIS file. Should be able to convert CAD to GIS. Should have topological based digitisation facilities. Should have Hyperspectral analysis models and other image processing facilities. Should have mosaic tools using Piece-Wise Affine model for cadastral mapping. Should have tools to generate contour, area along surface, volume calculation. Should have Terrain analysis, GIS modeling and 3D analysis tools. Should have orthorectification tools using RPC and DEM Should have Watershed Analysis with vector flowpath and basin attributes generated. Should have Geological Tools like "Valleywidth-to-Height Ratio", Slope Analysis, Sinusity ratio, Dynamic Dip/Strie generation Should have LiDAR analysis feature and RADAR image processing tools. Should have network analysis inbuilt without extra module. Should have Web publishing tools within the same environment. The supplying vendor should be authorised reseller of principal developer. * Installation (free Installation will be preferred) *Service support from Siliguri/Kolkata (Contact detail of service centers with address)</p>	10 USERS
18	POTABLE RESISTIVITY SURVEY METER	<p>Input power source : 24V rechargeable batteries ; Power output : 180 watts (Current upto 2 Amp) 350V (700V peak to peak) automatic voltage selection ; Frequency : 0.8Hz (Approx.) ; Noise rejection : 95 db ;</p>	2

		<p>Potential measuring range : Microprocessor based unit with measurement resolution of 10 micro volts ; Range selection : Automatic ; Resistance range : 10-5 to 104 ohms ; Self potential cancellation : Automatic ; Dynamic range : 15 bits ; Data averaging : Upto 16 cycles ; Input impedance : 1 Mega Ohm Accuracy : + 1% Interaction with the system : User friendly menu operation with 6x5 feather touch key pad and 20x4 Alphanumeric Liquid Crystal Display ; Measurement display : Stack No./Stacks selected, next line current and running average of average of resistance Output : Survey code, Date, Time, Display of Electrode spacings, Resistance, Apparent Resistivity and Longitudinal Conductance through 20x4 Alphanumeric Liquid Crystal Display ; Data transfer : The data can be transferred directly to any windows based PC through USB port for analysis and interpretation; Depth penetration : upto 600 m under favorable geological / field conditions Protection : Protected against circuit overloads Error Signals for : Poor Current and Potential electrode grounding and discontinuity.</p> <p>*Performance certificates should be submitted from as many institutes.</p> <p>* Installation (free Installation will be preferred)</p> <p>*Service support from Siliguri/Kolkata (Contact detail of service centers with address)</p>	
19	FURNACE FOR LABORATORY	<p>Size - 900/1150/1300/1450°C Temperature -125mm x 125mm x 250mm 2.0kw Temperature Variation (time) - $\pm 0.5^{\circ}\text{C}$ Temperature Deviation (Spatial) - $\pm 0.5^{\circ}\text{C}$ Temperature range 10°C to 60°C Readability / Set ability- Type K Sensor Thermocouple- Adjustable alarm limits (visual and acoustic) Controller - Solid State digital Controller/PID optional Display - LED/LCD</p> <p>*Performance certificates should be submitted from as many institutes.</p> <p>* Installation (free Installation will be preferred)</p> <p>*Service support from Siliguri/Kolkata (Contact detail of service centers with address)</p>	1

