## The Annual Quality Assurance Report (AQAR) of the IQAC 2014-15

All NAAC accredited institutions will submit an annual self-reviewed progress report to NAAC, through its IQAC. The report is to detail the tangible results achieved in key areas, specifically identified by the institutional IQAC at the beginning of the academic year. The AQAR will detail the results of the perspective plan worked out by the IQAC. (Note: The AQAR period would be the Academic Year. For example, July 1, 2012 to June 30, 2013)

Part - A1. Details of the Institution University of North Bengal 1.1 Name of the Institution P. O. North Bengal University 1.2 Address Line 1 Raja Rammohunpur Address Line 2 Siliguri City/Town West Bengal State 734013 Pin Code nbuvc@nbu.ac.in Institution e-mail address 0353-2776366 (O) Contact Nos. Professor (Dr.) Somnath Ghosh Name of the Head of the Institution:

Tel. No. with STD Code:	0353-2776366 (O)
Mobile:	
Name of the IQAC Co-ordinator:	Professor Soumitra De
Mobile:	94343-76901
IQAC e-mail address:	directoriqacnbu@nbu.ac.in
1.3 <b>NAAC Track ID</b> (For ex. MHCO	GN 18879)
1.4 Website address:	nbu.ac.in
Web-link of the AQAR:	www.nbu.ac.in

For ex. <a href="http://www.ladykeanecollege.edu.in/AQAR2014">http://www.ladykeanecollege.edu.in/AQAR2014</a> 15.doc

## 1.5 Accreditation Details

Sl. No.	Cycle	Grade	CGPA	Year of Accreditation	Validity Period
1	1 <sup>st</sup> Cycle	Three Star	65.3 %	2000	
2	2 <sup>nd</sup> Cycle	B++	81 %	April 2006	May 2011
3	3 <sup>rd</sup> Cycle	Applied for			
4	4 <sup>th</sup> Cycle				

1.6 Date of Establishment of IQAC: DD/MM/YYYY	10.07.2003
1.7 AQAR for the year (for example 2010-11)	2014-15
1.8 Details of the previous year's AQAR submitted to NAAC Accreditation by NAAC ((for example AQAR 2010-11submitted i. AQAR 2012-13 submitted to NAAC on 18.12.2013 ii. AQAR 2013-14 submitted to NAAC on 23.01.2015	
iii. AQAR	(DD/MM/YYYY)
1.9 Institutional Status  University State Central Dee	emed Private
Affiliated College Yes No	
Constituent College Yes No	
Autonomous college of UGC Yes No	
Regulatory Agency approved Institution Yes V	
(eg. AICTE, BCI, MCI, PCI, NCI)	

Type of Institution Co-education Men Women
Urban Rural ✓ Tribal
Financial Status Grant-in-aid
Grant-in-aid + Self Financing   √ Totally Self-financing
1.10 Type of Faculty/Programme
Arts Science Commerce Law (Phys Edu)
TEI (Edu) Engineering Health Science Management
Others (Specify) Distance Education
1.11 Name of the Affiliating University (for the Colleges)
1.12 Special status conferred by Central/ State Government UGC/CSIR/DST/DBT/ICMR etc.
Autonomy by State/Central Govt. / University
University with Potential for Excellence UGC-CPE
DST Star Scheme UGC-CE
UGC-Special Assistance Programme    DST-FIST
UGC-Innovative PG programmes Any other (Specify)
UGC-COP Programmes

2. IQAC Composition and Activities	
2.1 No. of Teachers	07
2.2 No. of Administrative/Technical staff	01
2.3 No. of students	0
2.4 No. of Management representatives	04
2.5 No. of Alumni	0
2. 6 No. of any other stakeholder and	01
community representatives	
2.7 No. of Employers/ Industrialists	0
2.8 No. of other External Experts	02
2.9 Total No. of members	14
2.10 No. of IQAC meetings held	02
2.11 No. of meetings with various stakeholders	s: No. 06 Faculty 05
Non-Teaching Staff Students  2.12 Has IQAC received any funding from UG	Alumni Others -  C during the year? Yes No
If yes, mention the amount	-
2.13 Seminars and Conferences (only quality re	elated)
(i) No. of Seminars/Conferences/ Worksh	nops/Symposia organized by the IQAC
Total Nos International -	National - State - Institution Level √
(ii) Themes "Saksham" 1 Week I	Programme in association with Microsoft

## 2.14 Significant Activities and contributions made by IQAC

- 1) Prepared SSR for NAAC through coordination
- 2) Contributed to preparation for proposal for RUSA
- 3) Finalised Students' feedback mechanism
- 4) Several applications processed for career advancement of faculties

## 2.15 Plan of Action by IQAC/Outcome

The plan of action chalked out by the IQAC in the beginning of the year towards quality enhancement and the outcome achieved by the end of the year

Plan of Action	Achievements
1) To clear the backlog in applications for CAS  2) Renovation of internal roads  3) Modernising Classrooms  4) Renovations of hostels  5) Campus Development  6) Introduction of Students' feedback	<ol> <li>All applications processed for CAS and promotions made.</li> <li>University awarded contract for mastic roads to PWD which it completed.</li> <li>Each Department has been provided with AV Instruments.</li> <li>Internal and External works in hostels completed.</li> <li>Repairs Renovation work undertaken. Generator was installed in Kolkata Office, truss roof was completed in the 2<sup>nd</sup> campus in Jalpaiguri, library Annex Building and Guest House in Academic Staff College (Presently Human Resource Development Centre) were opened and an Ambulance was purchased. For details see Criterion-VII item No. 7.2</li> <li>Implemented</li> </ol>

<sup>\*</sup> Attach the Academic Calendar of the year as Annexure. (See Annexure i)

2.16 Whether the AQAR was placed in	statutory body	✓ No	
Management	Syndicate \[	Any other body	
Provide the details of the action taken			

- 1. 48 applications for promotions under CAS cleared.
- 2. Road repair done from gate No. 1 to gate no.3 at total cost of Rs.2.07 crore. The work was done by State P.W.D.
- 3. Each Department equipped itself with Projector and Laptop out of equipment grants.
- 4. Nine Hostels were renovated (such as installation of kitchen chimneys) at a total cost of Rs. 3.96 crore.
- 5. Estimates etc were prepared, tenders floated and some works are in progress.
- 6. Comprehensive feedback from students were introduced both on teachers' performance and academic and administrative infrastructure.

## Criterion - I

# 1. Curricular Aspects

## 1.1 Details about Academic Programmes

Level of the Programme	Number of existing Programmes	Number of programmes added during the year	Number of self-financing programmes	Number of value added / Career Oriented programmes
PhD	21			
PG	28		08	
UG	02			
PG Diploma	02			
Advanced Diploma				
Diploma				
Certificate (Refreshers course)				11
(Orientation programme)				04
Short Term Courses				01
Others (M. Phil.)	09			
Total	60		08	16

- 1.2 (i) Flexibility of the Curriculum: CBCS/Core/Elective option / Open options
  - (ii) Pattern of programmes:

Pattern	Number of programmes
Semester	56
Trimester	-
Annual	07

1.3 Feedback from stakeholders* Alumni Parents Employers Students	<b>√</b>
(On all aspects)  Mode of feedback : Online Manual Co-operating schools (for PEI)	
Please provide an analysis of the feedback in the Annexure	

(See Annexure ii)

1.4 Whether there is an	ıy revisi	on/up	date of	regulat	ion or	syllab	oi, if ye	s, me	ntion t	neir sa	alient	
aspects.												
PG and UG syllabi revered/updates.												
Ph.D. course work introduced.												
M.Phil. course work revised.												
1.5 Any new Departmen	ıt/Centre	intro	duced d	luring th	ne vear	. If ves	s. give o	letails				
NIL				-w.21118 v.			9, 81, 00		•			
NL												
Cuitonian II												
Criterion – II												
2. Teaching, Learni	ng and	l Eva	luatio	n								
2.1 Total No. of	Tota	al A	Asst. Pro	ofessors	Asso	ciate Pr	ofessors	Pro	fessors	Ot	hers	
permanent faculty	154	54 64		1	39				51		-	
2.2 No. of permanent fac	culty wit	th Ph.	D	120								
•	·			120								
2.3 No. of Faculty Pos	sitions		sst.	Assoc		Profe	essors	Otl	ners	То	tal	
Recruited (R) and Vaca	nt (V)		essors	Profes		D	<b>T</b> 7		<b>37</b>		<b>X</b> 7	
during the year		R	V	R	V	R	V	R	V	R	V	
		0	04	0	0	0	01	0	0	0	05	
2.4 No. of Guest and Vis	siting fa	culty	and Ter	nporary	facult	у						
	Guest faculty			Vis	Visiting faculty		,	Temporary faculty				

#### 2.5 Faculty participation in conferences and symposia:

No. of Faculty	International level	National level	State level
Attended	56	192	63
Presented papers	45	170	34
Resource	21	00	4.4
Persons	21	00	44

#### 2.6 Innovative processes adopted by the institution in Teaching and Learning:

- 1. SMART classrooms set up with internet, Audio-visual equipment/ and interactive Smart boards out of RUSA grant.
- 2. Councelling centre set up for students.
- 3. Group-Discussions and a comprehensive Viva-voce examination (both years), and a Term paper (final year), in addition to written examination, Student Survey Programme (SSP), which offer rural sensitization to student of Economics: Remedial teaching and student counselling using tutorial and preceptorial methods to help weaker students.
- 4. Making of short films, documentaries, advertising, house journals, visit to AIR, FM, TV channels in some relevant programmes.
- 5. Power Point Presentation, Over Head Presentation, Seminar by Students, Institutional visit for advance knowledge.
- 6. Organised Refresher courses & Orientation Programme.
- 7. Continuous evaluation, Journal club Interactive session with students.
- 8. M.Sc. in Tea Science was started in this University which is the first of its kind in the world.
- 9. Administration of case studies and assignment and peer review.
- 10. Student's feedback introduced on teaching learning system including evaluation of classroom teaching and infrastructural aspects.

2.7	Total No. of actual teaching days	186
	during this academic year	100

2.8 Examination/ Evaluation Reforms initiated by the Institution (for example: Open Book Examination, Bar Coding, Double Valuation, Photocopy, Online Multiple Choice Questions)

Online MCQ Test; Open Book Exam; Re-Examination continuing evaluation; Introduction of Bioeutre preneurial project development (Bankable project formulation); Coding, Double Evaluation;

2.9 No. of faculty members involved in curriculum Restructuring/revision/syllabus development as member of Board of Study/Faculty/Curriculum Development workshop

100 52	35
--------	----

2.10 Average percentage of attendance of students

83 %

## 2.11 Course/Programme wise distribution of pass percentage:

Tidle of the Due anomale	Total no. Of		Division				
Title of the Programme	students appeared	Distinction %	I %	II %	III %	Pass %	
P.G. (Regular)							
1. Anthropology	6	100	0	0	NOT	NOT	
					APPLICABLE	APPLICABLE	
2. Bengali (N.B.U.)	82	0	02.43	96.34	NOT	NOT	
					APPLICABLE	APPLICABLE	
3. Bengali (A.C.)	39	0	0	100.00	NOT	NOT	
-					APPLICABLE	APPLICABLE	
4. Bengali (ABN	18	0	0	100.00	NOT	NOT	
Seal)					APPLICABLE	APPLICABLE	
5. Bengali (Raiganj)	22	0	0	63.63	NOT	NOT	
					APPLICABLE	APPLICABLE	
6. Biotechnology	5	80.00	20	0	NOT	NOT	
					APPLICABLE	APPLICABLE	
7. Botany (D.G.C.)	10	80.00	20	0	NOT	NOT	
					APPLICABLE	APPLICABLE	
8. Botany (N.B.U)	25	60.00	40.00	0	NOT	NOT	
• • •					APPLICABLE	APPLICABLE	
9. Chemistry	45	66.66	33.33	0	NOT	NOT	
•					APPLICABLE	APPLICABLE	

	T	1		1	1	
10. Commerce	26	15.38	23.07	53.84	NOT	NOT
					APPLICABLE	APPLICABLE
11. Computer	9	77.77	11.11	0	NOT	NOT
Science					APPLICABLE	APPLICABLE
12. Economics	42	0	59.52	38.09	NOT	NOT
					APPLICABLE	APPLICABLE
13. English (N.B.U.)	62	0	0	95.16	NOT	NOT
					APPLICABLE	APPLICABLE
14. English (DGC)	20	0	0	85.00	NOT	NOT
					APPLICABLE	APPLICABLE
15. English (St.	13	0	0	100.00	NOT	NOT
Joseph's)					APPLICABLE	APPLICABLE
16. Geography &	45	04.44	91.11	04.44	NOT	NOT
Applied					APPLICABLE	APPLICABLE
Geography						
(N.B.U.)						
17. Hindi	23	0	08.69	91.30	NOT	NOT
17.111101	25		00.05	71.50	APPLICABLE	APPLICABLE
18. History (N.B.U.)	71	0	28.16	64.78	NOT	NOT
10. History (11.B.C.)	/ 1		20.10	01.70	APPLICABLE	APPLICABLE
19. History (ABN	12	0	08.33	66.66	NOT	NOT
Seal)	12		00.55	00.00	APPLICABLE	APPLICABLE
20. LL.M.	10	0	80.00	20.00	NOT	NOT
20. LL.W.	10		00.00	20.00	APPLICABLE	APPLICABLE
21. M.B.A.	25	16.00	44.00	40.00	NOT	NOT
21. W.D.A.	23	10.00	44.00	40.00	APPLICABLE	APPLICABLE
22. M.C.A.	24	0	83.33	0	NOT	NOT
22. W.C.A.	2 <del>4</del>	0	03.33	U	APPLICABLE	APPLICABLE
22 Maga	12	16.66	16.66	58.33		NOT
23. Mass	12	16.66	16.66	38.33	NOT	
Communication	50	70.00	20.00	06.00	APPLICABLE	APPLICABLE
24. Mathematics	50	58.00	28.00	06.00	NOT	NOT
25.15. 1.1	1.6	0.5.25	40.55	<b>7</b> 0.00	APPLICABLE	APPLICABLE
25. Microbiology	16	06.25	43.75	50.00	NOT	NOT
			10.50		APPLICABLE	APPLICABLE
26. Nepali (N.B.U.)	49	0	10.20	75.51	NOT	NOT
					APPLICABLE	APPLICABLE
27. Nepali (DGC)	14	0	0	85.71	NOT	NOT
					APPLICABLE	APPLICABLE
28. Philosophy	57	01.75	21.05	71.92	NOT	NOT
					APPLICABLE	APPLICABLE
29. Physics	34	14.70	58.82	20.58	NOT	NOT
					APPLICABLE	APPLICABLE
30. Political Science	54	0	12.96	77.77	NOT	NOT
					APPLICABLE	APPLICABLE
31. Rural	25	0	44.00	52.00	NOT	NOT
Development					APPLICABLE	APPLICABLE
32. Sanskrit	21	04.76	57.14	33.33	NOT	NOT
					APPLICABLE	APPLICABLE
	1			I .		

33. Sociology	28	0	03.57	57.14	NOT	NOT
					APPLICABLE	APPLICABLE
34. Strategic Area	3	0	33.33	66.66	NOT	NOT
Studies					APPLICABLE	APPLICABLE
35. Tea Science	3	100.00	0	0	NOT	NOT
					APPLICABLE	APPLICABLE
36. Zoology (DGC)	13	61.53	38.46	0	NOT	NOT
					APPLICABLE	APPLICABLE
37. Zoology (N.B.U.)	23	52.17	47.82	0	NOT	NOT
					APPLICABLE	APPLICABLE
38. Zoology (ABN	14	07.14	64.28	21.42	NOT	NOT
Seal)					APPLICABLE	APPLICABLE
P.G. (DE MODE)						
39. Bengali	501	Result yet to	be publi	ished		
40. English	281	Result yet to	be publi	ished		
41. History	396	Result yet to	be publi	ished		
42. Mathematics	58	Result yet to	be publi	ished		
43. Nepali	136	Result yet to	be publi	ished		
44. Philosophy	Result yet to be published					
45. Political Science	Result yet to be published					

# **Courses under grading system**

Title of the Programme	Total No. Of	Grade						
_	students appeared	A+	A	B+	В	C+	С	
P.G. (Regular)								
1. M.L.I.S.	18	88.88	05.55	-	05.55	-	-	
P.G. (DE MODE)								
2. P.G.D.R.D.E.E.	06	-	-	-	-	-	100.00	
3. P.G.D.T.M.	31	25.80	09.67	-	35.48	-	03.22	

## 2.12 How does IQAC Contribute/Monitor/Evaluate the Teaching & Learning processes:

- (i) By regulating selection processes for direct recruitment/CAS by incorporating API based PBAS.
- (ii) By taking feedback from respective departments and students.

## 2.13 Initiatives undertaken towards faculty development

Faculty / Staff Development Programmes	Number of faculty benefitted
Refresher courses	61
UGC – Faculty Improvement Programme	-
HRD programmes	03
Orientation programmes	24
Faculty exchange programme	12
Staff training conducted by the university	02
Staff training conducted by other institutions	10
Summer / Winter schools, Workshops, etc.	62
Others	01

## 2.14 Details of Administrative and Technical staff

Category	Number of Permanent Employees	Number of Vacant Positions	Number of permanent positions filled during the Year	Number of positions filled temporarily
Administrative Staff	281	164	0	378
Technical Staff	70	75	0	27

## Criterion - III

## 3. Research, Consultancy and Extension

## 3.1 Initiatives of the IQAC in Sensitizing/Promoting Research Climate in the institution

For sensitizing and promoting research, departments are holding seminar/symposium/workshops for students.

## 3.2 Details regarding major projects

	Completed	Ongoing	Sanctioned	Submitted
Number	03	12	-	-
Outlay in Rs. Lakhs	Rs. 5.12	Rs. 255.38	-	-

## 3.3 Details regarding minor projects

	Completed	Ongoing	Sanctioned	Submitted
Number	02	03	02	-
Outlay in Rs. Lakhs	-	Rs. 2.80	Rs. 1.50	-

## 3.4 Details on research publications

	International	National	Others
Peer Review Journals	217	819	05
Non-Peer Review Journals	-	55	01
e-Journals	05	06	01
Conference proceedings	09	52	02

3.:	5	Details	on i	Impa	ct fac	tor of	pub]	licatio	ns:

Range	0.32-4.86	Average	2.59	h-index	7
-------	-----------	---------	------	---------	---

Nos. in SCOPUS 21

3.6 Research funds sanctioned and received from various funding agencies, industry and other organisations

Nature of the Project	Duration Year	Name of the funding Agency	Total grant Sanctioned (lakh)	Received (lakh)
Major projects	Approx. 2 Years To 3 Years	UGC	-	Rs. 33.17
Minor Projects	Approx. 02 Years	UGC	-	Rs. 2.80
Interdisciplinary Projects	-	-	-	-
Industry sponsored	-	-	-	-
Projects sponsored by the University/ College	-	-	-	-
Students research projects (other than compulsory by the University)	-	-	-	-
Any other(Specify)	3 Years	CSIR	-	Rs. 16.90
	3 Years	DBT	-	Rs. 73.84
	3 Years	DST	-	Rs. 37.06
	Year wise	ICAR	-	Rs. 9.35
	Approx. 3 Years	SERB	-	Rs. 26.60
	30 months	DEIT	-	Rs. 6.00
	Approx. 1 Years to 2 Years	ICSSR	-	Rs. 22.34
	Year wise	DAEI	-	Rs. 18.35
	2 Years	ICPR	-	Rs. 0.20
	Approx. 3 Years to5 Years	ICMR	-	Rs. 8.59
	3 Years	NTRF	-	Rs. 0.18
				D 055.00
Total				Rs. 255.38

3.7 No. of books publish	hed i) With ISBN No.	Chapters in Edited Books 63	,
	ii) Without ISBN No	o. 01	
3.8 No. of University D	epartments receiving fund	ds from	
	UGC-SAP 09	CAS 09 DST-FIST -	
	DPE -	DBT Scheme/funds _	
3.9 For colleges	Autonomy _	CPE - DBT Star Scheme _	
	INSPIRE _	CE _ Any Other (specify)	
3.10 Revenue generated	I through consultancy	Rs. 4.11 Lakhs	

3.11 No. of Conferences organized by the Institution

Level	International	National	State	University	College
Number	03	29	02	11	-
Sponsoring	UGC, GOI,	UGC,	WB Science	NBU,	-
agencies	C.S.L.L.C	ICPR,	Congress,	Calcutta	
		DST,	WBSSTC	Stock	
		CSIR,		Exchange,	
		DBT			

3.12 No. of faculty served as experts, chairpersons or resource persons

3.13 No. of collaborations International 27 National 29 Any other -							
3.14 No. of linkages created during this year 06							
3.15 Total budget for research	h for curren	t year in Lakl	ıs:				
From funding agency	-	From Ma	nagement of	f University/	College	Rs. 82.56	
Total Rs. 8	32.56						
3.16 No. of patents received	this Ty	pe of Patent		Numbe	er		
Voor		ational	Applied	-	-		
year			Granted	-			
	Int	ternational	Applied Granted	-			
	Co	ommercialised		-			
			Granted	-			
3.17 No. of research awards/ Of the institute in the year	ear			d research fe	ellows		
Total International 37 07	National 26	State University 02 02	-	College			
37 07	20	02 02		-			
3.18 No. of faculty from the Institution who are Ph. D. Guides and students registered under them  410							
<ul> <li>3.19 No. of Ph.D. awarded by faculty from the Institution 66</li> <li>3.20 No. of Research scholars receiving the Fellowships (Newly enrolled + existing ones)</li> </ul>							
JRF 137							

3.21 No. of students Pa	rticipated in	NSS events:		
University level	60	State leve	el _	
National level	-	International lev	vel	
3.22 No. of students pa University level National level	articipated in	n NCC events: State leve Internationa		
3.23 No. of Awards we University level National level	on in NSS:  5	State level International	2 level	
3.24 No. of Awards we University level National level	on in NCC:	State level International	level _	
3.25 No. of Extension a University forum NCC	12	ganized  College forum  NSS	98	Any other -
1100		1100		ing outer

- 3.26 Major Activities during the year in the sphere of extension activities and Institutional Social Responsibility
- 1. Various extension activities have been taken by the Department in Ornamental and edible fish Rearing and breeding.

A Two day Collaborative Workshop on "Skill up gradation on processing of fish and Fishery Products" had organized by the Fishery Research and Training Centre, Department of Zoology,

University of North Bengal and Department of Fishery Technology, Faculty of Fishery Science,

WBUAFS Kolkata on 13<sup>th</sup> August, 2015. In this workshop Self-Help Groups and students were the Participants.

- 2. Organising a Blood donation camp.
- 3. Campus cleaning for pollution purpose Active participation of students in University cultured Programmes.

#### Criterion - IV

## 4. Infrastructure and Learning Resources

4.1 Details of increase in infrastructure facilities:

Facilities	Existing	Newly created	Source of Fund	Total
Campus area	331 acres	36.138 acres	UGC; State govt.	367.138
				acres
Class rooms	39	05	UGC, W.B.	44
			Govt., NBU	
Laboratories	35	02	UGC, NBU	37
Seminar Halls	06	0	NBU	06
No. of important equipment's	34	10	DST- FIST,	44
purchased (≥ 1-0 lakh) during			DBT, NBU	
the current year.				
Value of the equipment	Rs. 88.1	Rs. 10.03	DST- FIST,	Rs. 98.13
purchased during the year	Lakhs	Lakhs	DBT, NBU	Lakhs
(Rs. in Lakhs)				
Others (Information Hub)	48	-	NBU	48

# 4.2 Computerization of administration and library

Established Digital Library Repository.

## 4.3 Library services:

	Existing		Ne	wly added	Total	
	No.	Value	No.	Value	No.	Value
Text Books	195868		22840	Rs. 7204608	218708	
Reference	8400		125		8525	
Books						
e-Books	Nil					
Journals	688	Rs. 7149294			688	Rs. 7149294
e-Journals	8000+	,	Through I	NFLIBNET'S I	NFONET	
Digital	31					
Database	thesis					
CD & Video	About 50 CDs through gift					
Others (specify)		Inflibnet (	Consortiu	m, Delnet Servi	ce, JCCC	

# 4.4 Technology up gradation (overall)

	Total Computers	Computer Labs	Internet	Browsing Centres	Computer Centres	Office	Depart- ments	Others
Existing	1355	68	819	04	01	13	30	08
Added	-	-	37	-	-	02	-	-
Total	1355	68	856	04	01	15	30	08

4.5 Computer, Internet access, training to teachers and students and any other programme for technology

Upgradation (Networking, e-Governance etc.)

- Providing Infrastructural Supporting for e-counselling of the Joint Entrance Examination 2014 held during 15<sup>th</sup> to 30<sup>th</sup> July 2014 at NBU Campus.
- ii. Providing Technical and machinery support for holding 1<sup>st</sup>, 2<sup>nd</sup> & 3<sup>rd</sup> year practical examination for B.Sc. in software Systems/Information Technology, held during 15<sup>th</sup> to 20<sup>th</sup> September 2014.
- iii. Installation of licensed software at various departments, Branches & Centres.
- iv. Installation of genuine Microsoft OS, for the computers at the NBU Kolkata Campus Office as had been completed within May, 2014.
- v. Formatting and up gradation of the operating systems and other licensed software versions etc. (on written requisition).
- vi. Minor repairing and maintenance of the Computers that is basically software oriented (on written requisition)
- vii. Installation of licensed Antivirus Solution to its users.
- viii. Maintenance of Internet Configuration issue at the uses end.
- ix. Technical and / Equipment support as extended to different academic departments during their Conference, Seminars etc.
- x. Extension of Internet Connectivity to the Researchers labs, administrators to facilitate their academic and administrative works (on written requisition basis).

4.6	Amount	spent	on	maintenance	in	Lakhs:

i) ICT	-
ii) Campus Infrastructure and facilities	Rs. 129.98 Lakhs
iii) Equipment's	Rs. 44.62 Lakhs
iv) Others	Rs. 26.59 Lakhs
Total:	Rs. 201.19 Lakhs

## Criterion - V

## 5. Student Support and Progression

5.1 Contribution of IQAC in enhancing awareness about Student Support Services

IQAC proposes to enhance the awareness about Student Support Services through the University website, Student's Handbook and regular notification to the students about the various services.

5.2 Efforts made by the institution for tracking the progression

Students feed-back annually.

5.3 (a) Total Number of students

UG	PG	Ph. D.	Others
			(M.Phil)
-	2246	169	58

(b) No. of students outside the state

60

(c) No. of international students

\_

Men

Women

No	%
1018	45

No	%
1228	55

		Last	Year						T	his Ye	ar	
General	SC	ST	OBC	Physically Challenged		General	SC	ST	O A	BC B	Physically Challenged	Total
749	316	97	-	12	1174	581	356	111	-	-	09	1286

Demand ratio

1.6

Dropout % = 5.6

5.4 Details of student support mechanism for coaching for competitive examinations (If any)

The students are aided by University placement centre and University teachers on a regular basis. There are specialised libraries for students other than Central and Departmental libraries.

Coaching for Civil services exams and NET exam for SC & ST specially.

No. of students beneficiaries

459

5.5 No. of students qualified in these examinations

NET 119 SET/SLET - GATE - CAT -

IAS/IPS etc. - State PSC - UPSC - Others -

#### 5.6 Details of student counselling and career guidance

- 1. 100 % placement assistance & career guidance through the training & placement cell Department of Management, NBU
- 2. NET Coaching Classes and Remedial Classes for the Students are leaving taken.
- 3. Remedial teaching and student counselling, using tutorial and preceptorial methods, form a regular feature of the different courses conducted at the department. Teachers spend a considerable number of hours every week in such exercises, which provide ample scope for faculty-student interaction on a regular basis and prove to be very useful in gathering feedback from the students of staff, curriculum and teaching learning evaluation methods. The information generated thereby is thereafter utilized for rectification of the lacunae, if any.
- 4. The students are given counselling about their career on person-to-person basis depending on the special need of each student.
- 5. Students consult faculty members regularly on their career avenues, modalities of preparing for NET Examination, SET Examination and other competitive examinations. Student in the fourth semester are guided as to how they can take up tax consultancy as their profession and how they can get registered with the Department of Income Tax as TRPs (Tax Return Preparers)
- 6. Students councelling, Internship and placement cell have been introduced.
- 7. Conducted NET coaching in 2 batches in the year.
- 8. NET, SET, WBCS etc. for SC/ST candidates.

No. of students benefitted

215

#### 5.7 Details of campus placement

	Off Campus		
Number of Organizations Visited	Number of Students Participated	Number of Students Placed	Number of Students Placed
-	-	-	-

#### Women's Studies

#### 1. Refresher Course

The Centre for Women's Studies, University of North Bengal, under the umbrella of the UGC Academic Staff College, organized a Refresher Course from 30.10.2014-19.11.2014. The theme of the course was Women, Society and Crime.

- 2. The Centre for Women's Studies, University of North Bengal has organized a 7 day certificate course on Reproductive and Child Health from 10<sup>th</sup> 17<sup>th</sup> March,2015.
- The 7 days certificate course on Research Methodology has been conducted from 13<sup>th</sup>
   19<sup>th</sup> March, 2015.
- 4. Computer Awareness and Literacy Programme was held on 21<sup>st</sup> 22<sup>nd</sup> March, 2015 in the CRSA, University of North Bengal by CWS, NBU. The target group were girls who had completed class X.
- 5. The Centre for Women's Studies has organized the International Women's Day in collaboration with the Clinical Legal Aid, Department of Law, University of North Bengal, Gitaldaha Bikash Samity, Dinhata, Coochbehar an NGO working on Women's issues and G- NESEP, Madarihat, Alipurduar, working on Tea Garden Women.
- Poster Competition on "Women in 21st Century: Livelihood, Environment and Sustainability" has been organized by CWS on 28th March 2015 for the Students of North Bengal University.
- 7. To create awareness amongst the college students of six districts of North Bengal, "Beti Bachao, Beti Padhao" / Save the Girl Child, Teach the Girl Child". Essay competition has been organized in four languages viz. English, Hindi, Bengali & Nepali.
- 8. Awareness Programme on Sexual harassment bill has been organized on 23<sup>rd</sup> March, 2015 for all the Students of North Bengal University. District Judge was the special guest as a key speaker along with the teachers of Law Department, NBU. There was an interactive session attended by 400 students and they were really benefitted by the programme.
- 9. CWS in collaboration with Gyan Jyoti College has organized a one day workshop on 31st March 2015 on "The Status of Women & Their rights in India."

- 10. The centre for Women's Studies organized a UGC Sponsored National Seminar on Women in 21<sup>st</sup> Century: Livelihood, Environment and Sustainability from 27-28 March, 2015.
  11. A hands on training on book binding programme was undertaken on 22-23 February, 2014 in the Centre for Women's Studies, University of North Bengal. The target group were ladies who had studied till Class X and who were willing to learn book binding as a
- 12. Computer Awareness and Literacy Programme was held on 22-23<sup>rd</sup> February, 2014 in the CRSA, University of North Bengal by CWS, NBU. The target group were girls who had completed Class X. 21 girls from villages adjoining the University.

additional source of livelihood for the family.

13. The Centre for Women's Studies, University of North Bengal, organized a National Seminar on Changing Status of Women in India: Dimensions and Concerns on 29-30 March, 2014.

#### 5.9 Students Activities

3.9 Students Activities
5.9.1 No. of students participated in Sports, Games and other events:
State/ University level 1945 National level 105 International level 0
No. of students participated in cultural events
State/ University level 26 National level _ International level _
5.9.2 No. of medals /awards won by students in Sports, Games and other events:  Sports: State/ University level 10 National level 03 International level -
Cultural: State/ University level - National level - International level -

# 5.10 Scholarships and Financial Support

	Number of students	Amount
Financial support from institution	05	Rs. 5.87 Lakhs
Financial support from government	18	Rs. 122.39 Lakhs
Financial support from other sources	87	Rs. 36.59 Lakhs
Number of students who received International/ National recognitions		-

5.11	Student organised / initiatives					
Fairs	: State/ University level	-	National level	-	International level	-
Exhib	oition: State/ University level	-	National level	-	International level	_
5.12	No. of social initiatives underta	aken by	the students	-		
5.13 1	Major grievances of students (if	any) red	dressed:			
`	<ol> <li>Hostel facilities upgraded sub</li> <li>Health service facilities have</li> </ol>		•		•	
(.	2) Health service facilities have	occii au	iginenica meruanig	s new ann	ourance.	

#### Criterion – VI

## 6. Governance, Leadership and Management

#### 6.1 State the Vision and Mission of the institution

The University of North Bengal was established in 1962 with the hope to fulfil the aspirations of masses in the northern districts of West Bengal. At that time the University was the only university for several districts of North Bengal. Later the hill state of Sikkim was also included within its territorial jurisdiction. Dr.B.C.Roy the then Chief Minister took a great initiative in establishing the University of North Bengal. One of the famous utterances of Dr. B.C.Roy was "The entire area of North Bengal comprising the districts of Darjeeling, Jalpaiguri, Coochbehar, Malda and West Dinajpur were vulnerable from the political point of view. In addition to Pakistan there were Bhutan, Sikkim and Nepal which bordered on Tibet and China. It was therefore strongly felt that this area should at once be developed socially, economically and from educational point of view without any loss of time."

In its early years the University was busy with a few conventional subjects at both UG and PG levels. Its mission was to bring a socially backward people into higher education by supporting new colleges and strengthening the infrastructure for undergraduate education in this region. Having achieved that the university expanded its curricula to ensure quality education and relevant education at the Post Graduate level. Having started with only six postgraduate departments in 1962 the University now conducts academic programmes in more than 20 areas. The University now is equipped with 28 academic –research departments, 2 PG diploma courses and 8 self-financed departments along with 64 under graduate colleges. Moreover it has also started its new campus.

Mission of the Institution: Having its location in a region which is socially backward and containing minorities its mission has been one of Social inclusion. The University has always been finding out ways tapping the resources and actualizing the region's potential of taking the initiatives forward for the benefit of the underprivileged people of the region. Our Centre of Floriculture and Agri-business Management (COFAM), Rural Bio-Resource Centre, Department of Life Long Learning & Extension, Garden of Medicinal Plants etc. are ideally suited to fulfil the promise. These Centres play a critical role in creating livelihood opportunities and empowering the rural people. We have departments and centres that are involved in imparting knowledge for archiving and preserving folklore, language and culture of communities that have been facing the threat of extension in our era of globalization. Hands on training are imparted by such centres as the ones for the study of Local language and cultures.

Vision of the Institution: The University, now relieved of a wide geographical jurisdiction after establishment of other universities in North Bengal, is to play a leadership role in this region by including the far flung backward areas within the ambit of higher education by supporting good colleges and developing more technology and management oriented academic programmes at the post graduate level. It has planned to start its own Faculty of Technology. The University is striding for all inputs for setting of Interdisciplinary and Multidisciplinary activities in the existing and new colleges/departments that may come up.

It is proposed that, RFID technology automation solution for the University Library which brings the following benefits in-

- 1. **Patron Management:** Self issue and return of books without the need of library staff giving an enhanced experience to patron.
- 2. **Higher footfalls:** Better technology solution attracts larger number of users to the Library.
- 3. **Book Management:** Inventory (i.e. stock verifications, etc.), security and tracking of books reducing overheads and time.
- 4. **Access to Library data and services:** Using the network, users can search can search for books that they want easily. The network will also make it easier to integrate other IT systems used by the University.
- 5. University Library can be set as model for other University Libraries in our state, etc.
- 6.2 Does the Institution has a management Information System

Partially maintained.

- 6.3 Quality improvement strategies adopted by the institution for each of the following:
  - 6.3.1 Curriculum Development

The syllabi of all departments were structurally and also substantially revised in accordance with the needs of semester system that came into effect from the 2008-2009 academic sessions. All PG syllabi were revised i 2015 and uploaded in the University Website.

#### 6.3.2 Teaching and Learning

The teaching and learning system / process was improved upon in tune with the semester system. Departments introduced different and relevant components of the continuing evaluation system, such as seminars, term papers, group discussions, viva — voce and tutorials. In the course of time, and depending on the resources, introduction of some technical tools has also contributed to the character and quality of teaching / learning processes. Some of such tools as the smart board, power-point presentation have augmented the quality and screening of videos, computer hubs for students and researchers have made significant teaching/ research materials easily accessible to the students and scholars. The presence of visiting faculties on invitation has created a conducive academic atmosphere for the students and departmental faculty alike.

#### 6.3.3 Examination and Evaluation

Examination and Evaluation methods are updated regularly.

#### 6.3.4 Research and Development

Quality of research and publication has been improved substantially by providing resources and encouragement in other forms.

Centres and Departments are continuously upgrading their research works with the help of financial help from SAP, DST etc.

University has taken steps to that each and every department can take out Journals.

University provides Research grants to young teachers to encourage them.

#### 6.3.5 Library, ICT and physical infrastructure / instrumentation

- 1. Using software SOUL2 (INFLIBNET).
- 2. Repository of Thesis (Dspace).
- 3. Using CCTV & IP Camera.
- 4. Computers, WWW.
- 5. Database server.
- 6. Repository server.
- 7. Local area network in Library which connected with internet.

#### 6.3.6 Human Resource Management

Human Resource Management is strictly done as per the University rules.

## 6.3.7 Faculty and Staff recruitment

A fresh drive has been taken to fill up all the vacant posts of faculty and staff.

#### 6.3.8 Industry Interaction / Collaboration

The department of Tea Science, University of North Bengal has collaboration with the Tea Board of India and the Consultative Committee of Planters' Association. They assist the department by imparting residential training to the students free of cost and also help in placement of the students.

#### 6.3.9 Admission of Students

With an aim to discontinue inbreeding, 40% of the seats of the departments are reserved for students from the Universities other than University of North Bengal.

6.4	Welfare	schemes	for
υ.Τ	VV CITALC	SCHOILCS	101

Teaching	Various schemes	including		
	cooperative credit society.			
Non-teaching	Various schemes	of the		
	association	including		
	cooperative credit society			
Students	Various schemes	including		
	free studentship etc.			

	TC 4 1		C 1	4 1
כ.ס	1 Otai	corpus	Tuna	generated

Rs. 14,737.74 Lakhs

6.6 Whether annual financial audit has been done

Yes up to
2013-2014

No

6.7 Whether Academic and Administrative Audit (AAA) has been done?

Audit Type	Ext	ternal	Inter	rnal
	Yes/No Agency		Yes/No	Authority
Academic	No	No	No	No
Administrative	No	No	No	No

6.8 Does the University/ Autonomous	College declares results within	30 days?
-------------------------------------	---------------------------------	----------

For UG Programmes

Yes ✓

No

For PG Programmes

Yes 🗸

No

6.9 What efforts are made by the University/ Autonomous College for Examination Reforms?

Examination and Evaluation methods are updated regularly.

6.10 What efforts are made by the University to promote autonomy in the affiliated/constituent colleges?

University has taken steps to grant autonomy to Salesian College, Darjeeling.

#### 6.11 Activities and support from the Alumni Association

- 1. The 13<sup>th</sup> Annual General Meeting of NBUAA was held on 16.11.2014 at Room No. 109, Humanities Building, NBU. After the meeting, a special Lecture on "Environment and Climate Disorders" was presented by Dr. P.K.Chhetri, an alumnus.
- Like previous year's the NBU Alumni Association donated medals awarded to the Topper in each of the Faculties of NBU in the 45<sup>th</sup> Convocation held on February 26, 2015.
- 3. NBUAA organized on 09.04.2015 at 4 pm in Room No. 109, Humanities Building, NBU a special Lecture by Dr. Bipul Behari Saha, an alumnus of NBU from the Department of Chemistry (1973-1978) and presently working as a senior scientist at Nagarjuna Agrochem, Hyderabad. The Topic is "Green Chemistry, Green Agriculture and Environmental Concerns" followed by an audio-visual presentation by the speaker on his recitation achievements. Dr. Saha fascinated the audience with his recitations supported by visuals corresponding to the content of the poems. He was assisted with flute played by Mr. Anjan Majumdar, his batch mate in the Dept. of Chemistry. The Seminar and cultural show spelled everybody and it is was a huge

#### 6.12 Activities and support from the Parent – Teacher Association

Is in the process of being constituted.

## 6.13 Development programmes for support staff

The UGC Academic Staff College, University of North Bengal organises Staff Training Programme for the non-teaching employees from time to time in addition to regular Orientation and Refresher courses for teachers. The administrative departments organises programs to upgrade their staff.

6.14 Initiatives taken by the institution to make the campus eco-friendly

The campus is highly green. Initiatives are taken to maintain/augment its green environment. The campus is covered with trees and orchards and a free sanctuary of variety of birds.

#### Criterion – VII

## **6. Innovations and Best Practices**

7.1 Innovations introduced during this academic year which have created a positive impact on the functioning of the institution. Give details.

A Cycle Rally with the 'campaign to "save the girl child" and a training programme on relief operation during earth quake as well as blood donation camp have created greater awareness among the participants and there are now more demands for such programmes. The University has been training women in rural areas in reproductive health. These are some of the examples of the University's attempt at engagement with the community.

7.2 Provide the Action Taken Report (ATR) based on the plan of action decided upon at the beginning of the year

Action Taken Report for the Academic Plan in the last year:

1. 45<sup>th</sup> Convocation was organised for awarding degrees and diplomas for 2012, 2013 and 2014 on 26<sup>th</sup> February 2015 in which total number of Ph.D degrees awarded were 60 under Old Ordinances and 42 under the New Ordinances. In the 45<sup>th</sup> convocation three recipients were awarded D.Sc (Honoris Causa), namely, Prof. Debashis Mukherjee, Prof. Sabyasachi Bhattacharya and Prof. Arun Kumar Srivastava.

D.Litt (Honoris Causa) were awarded to three recipients, namely, Justice Giridhar Malaviya, Sri Joy Goswami and Sri Samaresh Majumdar.

- 2. 22<sup>nd</sup> West Bengal State Science & Technology Congress, jointly organised by Department of science and Technology, government of West Bengal, west Bengal State Council of Science and Technology and University of north Bengal was organised on February 28 and March 1, 2015.
- 3. Proposed Departments of Geology, Physical Education and Education could not be opened. However Buildings for Food Technology and Pharmaceutical technology were handed over to the University.
- 4. Applications have been received for recruitment.
- 5. Complaints boxes set up earlier have been replaced by more formal ways of feedback and establishment of relevant cells.
- 6. Workshop on quality improvement (SAKSHAM) held.
- 7. A one-day Workshop on "Intellectual Property Rights: Background and Recent Perspectives, sponsored by DST. And Government of West Bengal was organised by IPR Cell, University of North Bengal on 20<sup>th</sup> march, 2015.
- 8. An "Industry Institute Linkage Programme" under the scheme of UGC was organised by the Department of Tea Science and MBA on 3<sup>rd</sup> March, 2015.
- 9. Students Feedback system has been introduced.
- 10. Recruitment process has been made online partially.

## Following could be completed for the Social-Infrastrural plan:

- 1. Campus Road were upgraded with mastic asphalt.
- An Ambulance (No. WB 73 D1957) was purchased on 08.04.2014 at a cost of Rs. 6 lacs, sixteen thousand one hundred twenty one with the support of the State Government.
- 3. Truss roof was constructed on 05.08.2015 by PWD in the Jalpaiguri campus to create three classrooms with office.
- 4. Library annex building and Guest House of the then Academic Staff College were inaugurated in the beginning of 2014-15.
- A 125 KVA Generator was installed in the Kolkata Office of the NBU at a cost of Rs.
   Nine lacs twenty eight thousand ninety on 04.08.2015
- 6. Toilets were renovated.
- 7. Gates were improved.

- 8. Work initiated for improving sports facility.
- 9. Work for new transformer finished for future air-conditioning of Rabindra Bhanu Mancha.
- 10. Website has been upgraded and work is in progress for all campus Wi-Fi

# 7.3 Give two Best Practices of the institution (please see the format in the NAAC Self-study Manuals)

- University provides journal publication grants to all departments and Research Grants to young teachers for undertaking research projects.
- 2. University in order to maintain a 'Green Campus" has in place plantation programme like Fruit bearing trees, Tea garden, Rubber plantation, Medicinal plants which have attracted the attention of ornithologists. Moreover, the university has

#### 7.4 Contribution to environmental awareness / protection

Alternative source of energy like solar energy in guest house, hostels and campus street lighting are being encouraged. Embankment has been made on the Magumari stream that flows in the campus to stop erosion. The Sal-bagan has been created and exclusively protected from any thoroughfare which adds to the greenery of the environment. This forest has now become the natural habitat of many birds that come from near and far off places. A book on "Guide to the Bird of North Bengal University Campus" has been published by the Research scholars of Zoology department. Rare and common medicinal plants of the hills, terai and the plains are well maintained in the Medicinal garden of the University. We also have a full-fledged tea garden and rubber plantation within the campus area. The climatic condition of the campus is very much cool and pleasant from the maddening concrete city of Siliguri. We have visitors from in and around the University who come to enjoy the natural green and cool environment which is out of bounds for the present generation.

<sup>\*</sup>Provide the details in annexure (annexure need to be numbered as i, ii, iii)

7.5 W	Whether environmental audit was conducted?	Yes	No 🗸	
7.6 A	any other relevant information the institution	wishes to add. (	for example SV	WOT Analysis)
	Please see SWOT analysis in uplo	paded Vol 1 0f S	SSR	

#### 8. Plans of institution for next year

- A) The Academic plans of the University are
  - To bring the Faculty of Technology in full operation. (i)
  - To start M. Tech programmes in Pharmaceutical Technology and Food (ii) Technology.
  - To use the newly acquired Liquid Nitrogen plant for research. (iii)
  - To use Scanning Electron Microscope (SEM) for research. (iv)
  - To make further progress in the introduction of credit and grade system (v) with CGPA for all subjects.
  - (vi) To update all PG syllabi in line with credit system.
  - (vii) To fill up vacant posts.
  - To process all the pending applications for CAS. (viii)
  - To apply for reaccreditation of NAAC (3rd Cycle). (ix)
- B) The social and infrastructural plans of the University are as follows
  - To make the Campus Wi-Fi Zone. (i)
  - (ii) To procure cluster computing system.
  - (iii) To provide one SMART classroom for each Department/Centre.
  - To provide LED lighting in the campus. (iv)
  - To install water purification plants for water supply in the campus. (v)
  - To set-up Fire fighting systems in the campus and for the new proposed (vi) huildings.
  - To start Solid Waste management to keep the campus clean. (vii)
  - To have more student facilities like badminton court and Food Court. (viii)
  - To get the security system upgraded in the campus by installation of (ix) more CC TV.
  - Upgradation and renovation of existing Seminar hall and old conference (x) hall in the administrative building and construction of a new well equipped Seminar hall.
  - To improve sports infrastructure. (xi)

Name Professor (Dr.) Soumitra De

Name Professor (Dr.) Somnath Ghosh

Signature of the Chairperson, IQAC

Signature of the Coordinator, IQAC

# Annexure i

## Academic Calendar (2014-15)

Semester	Classes to commence from	Classes to be terminated on	Exams.(Theoretical + Practical) to start from	Exams. to be completed by	Vacation	Results to be published by
1 <sup>st</sup>	04.09.2014	02.01.2015	09.01.2015	28.01.2015	<u>Puja</u>	10.02.2015
Semester	Thursday	Friday	Friday	Wednesday	30.09.2014 (Tuesday)	Tuesday
					То	
					29.10.2014 (Wednesday	
2 <sup>nd</sup>	03.02.2015	29.05.2015	02.07.2015	21.07.2015	<u>Summer</u>	
Semester	Monday	Friday	Thursday	Tuesday	01.06.2015(Monday)	30.07.2015
					То	Thursday
					30.06.2015(Tuesday)	
3 <sup>rd</sup>	04.08.2014	24.12.2014	05.01.2015	28.01.2015	<u>Puja</u>	
Semester	Monday	Wednesday	Monday	Wednesday	30.09.2014(Tuesday)	10.02.2015
					То	Tuesday
					29.10.2014(Wednesday)	
4 <sup>th</sup>	03.02.2015	29.05.2015	02.07.2015	21.07.2015	<u>Summer</u>	
Semester	Tuesday	Friday	Thursday	Tuesday	01.06.2015(Monday)	30.07.2015
					То	Thursday
					30.06.2015(Tuesday)	

Annexure ii

# Consolidated Report on Students' Feedback Form A (on Faculty)

# 2014-15

	Total No's of	No's of Teachers	No's of Teachers	% of Teachers
Department	Teachers for	with Positive	with Scope for	with Scope for
-	Feedback (A)	Feedback	improvement	Improvement
Political Science	8	8	0	0
Commerce	6	6	0	0
Mass Communication	2	2	0	0
MBA	5	5	0	0
Lifelong Learning & Extension	4	4	0	0
Economics	9	9	0	0
Hindi	2	2	0	0
Law	4	4	0	0
Library & Information	2	2	0	0
Science	_	_	Ŭ	Ŭ
Philosophy	9	9	0	0
English	7	7	0	0
Bengali	6	6	0	0
Nepali	5	5	0	0
Anthropology	3	3	0	0
Physics	8	7	1	12.5
Bio - Technology	7	7	0	0
Microbiology	4	4	0	0
Mathematics	8	8	0	0
Geography & Applied Geography	9	9	0	0
Zoology	7	7	0	0
Botany	9	9	0	0
Computer Science & Application	9	9	0	0
Chemistry	12	12	0	0
Total	145	144	1	0.69